
May 4, 2020

“SAFER AT HOME” ORDER

Minimizing contact through social distancing is critical in avoiding the risk of contracting COVID-19. As such, the City of Miami Beach issued a “Safer at Home” Emergency Order, requiring all persons living in the city to remain in their homes to the maximum extent possible, except to engage in essential activities as set forth in the Order. All public and private gatherings of any number of people occurring outside a residence are prohibited, except to engage in essential activities.

All residents and visitors may engage in the following activities:

- Essential retail and commercial activities, such as groceries; medical care; restaurants, for pick up, take out or delivery; banking; and other activities listed in the Order;
- Outdoor recreational activities in areas not otherwise CLOSED;
- Personal support activities, to care for family members or friends;
- Work in support of essential activities, including work to or from essential retail and commercial businesses permitted to remain open by County Emergency Order or City Emergency Order.

At all times, residents and visitors shall adhere to the following social distancing practices:

- Maintain a distance of at least six (6) feet away from others;
- Wash hands with soap and water for at least twenty seconds or using hand sanitizer;
- Cover coughs or sneezes (into the sleeve or elbow, not hands);
- Regularly clean high-touch surfaces;
- Do not shake hands.

Residents and visitors are strongly encouraged to limit all of their travel, except as absolutely necessary. Persons at high risk of severe illness from COVID-19 and people who are sick are strongly encouraged to stay in their residence to the extent possible, except as necessary to seek medical care.

When should I cover my nose and mouth?

All employees and patrons visiting essential retail and commercial businesses must wear a form of covering over their nose and mouth at all times. If you are visiting one of our open parks/greenspaces and/or beachwalks/baywalks, you must wear a face covering at all times, unless engaging in strenuous physical activity or exercise. This does not apply to children under the age of 2 or person's who have trouble breathing due to chronic pre-existing conditions. All individuals providing delivery services to the public must wear a form of covering over their nose and mouth while making deliveries.

Do I need to wear a medical mask?

No, acceptable coverings may include a face mask, homemade mask or other cloth covering, such as a scarf, bandana or handkerchief, and should complement — not substitute for — social distancing practices. Medical and surgical face masks, such as “N95” masks, are in short supply and should be reserved for health care personnel and other first responders with the greatest need for such personal protective equipment.

CURFEW/BEACHES

Has the city implemented a curfew citywide?

The city has established a general curfew throughout Miami Beach. The curfew will be in effect daily from 12 a.m. (midnight) to 5 a.m., and shall include but not be limited to the prohibition on pedestrian and vehicular movement, standing and parking, except for the provision of designated essential services such as fire, police and hospital services, including the transportation of patients thereto, utility emergency repairs, emergency calls by physicians, and food delivery services.

Are the beaches open?

All beaches citywide are CLOSED until further notice by order of Miami-Dade County.

Is the beachwalk or baywalk open?

The City's beachwalks and baywalks are open daily as a shared use path for bicycles and pedestrians between the hours of 9 a.m. and 5 p.m. Before 9 a.m. and after 5 p.m., the beachwalk is exclusively for pedestrians.

Facial coverings must be worn while visiting our parks, greenspaces, and beachwalks/baywalks, except by children under the age of 2, persons who have trouble breathing due to a chronic pre-existing condition, or persons engaged in strenuous physical activity or exercise.

HOTELS, RESTAURANTS & OTHER BUSINESSES

Are hotels required to close?

Commercial lodging establishments (including hotels, suite hotels, hotel units within apartment hotels, hostels, dormitories, motels, and temporary vacation rentals/short term rentals) are closed to guests and renters as of 11:59 p.m. on Monday, March 23, 2020, subject to the exceptions set forth in the city's Order.

Are all restaurants and bars closed citywide?

All restaurants and bars are closed citywide for on-premise service of customers until further notice. However, these establishments may operate their kitchens for the purpose of providing delivery, drive through, pick-up or take-out services only, from 5 a.m. until midnight each day. Kitchens may remain open for the purpose of providing delivery services ONLY from midnight to 5 a.m.

What is considered take-out?

Walking into a restaurant, cafeteria or counter/window to retrieve food. Some restaurants may offer drive-through or curbside walk-out services. Do not expect dine-in (sitting at tables and chairs inside the restaurant and/or sidewalk café) to be open anywhere in Miami Beach.

Can a customer walk-in and order to-go?

If the restaurant offers this option, you may be able to walk-in and order items to go. However, in order to avoid extended wait times and exposure to other people, we highly recommend ordering ahead of time, prior to pick-up (or ordering delivery if that's an option). Many restaurants have online ordering apps or website options to place an order; this is a good time to use those options.

What's the list of all establishments beyond restaurants that are closed?

All restaurants, bars, nightclubs, dance halls, halls for hire (including restaurants, bars, nightclubs, banquet halls, ballrooms, or similar establishments operating within hotels), private clubs and similar businesses have been required to CLOSE for on-premises service of customers until further notice.

All hair and nail salons as well as tattoo parlors are also required to close.

Realty services are also required to close, except for virtual showings or other activities, as permitted under Miami-Dade County Emergency Order 07-20

Although hotels are closed, restaurants within hotels may remain open for take-out or delivery services only.

All movie theaters, bowling alleys, arcades, live performance venues, gymnasiums and fitness centers must also remain closed until further notice.

In addition to the closure of all massage therapy centers and spas required by Miami-Dade County Emergency Order 07-20, massage therapy centers or spas operating within hotels will also be CLOSED.

In addition to the above, all non-essential retail and commercial establishments pursuant to Miami-Dade County Emergency Order 07-20 are closed as of 9 p.m., March 19, 2020.

WHAT ESTABLISHMENTS MAY REMAIN OPEN?

- Grocery stores and convenience stores
- Restaurants may remain open until midnight each day for take-out and delivery only, subject to social distance separation of at least 6 feet between patrons. Kitchens may remain open from midnight to 5 a.m. for delivery services only.
- Hospitals, pharmacies, and health care providers (including doctor's offices, rehab centers and urgent care centers)
- Gas stations and auto-repair facilities
- Banks
- Hardware stores
- Contractors and other tradesman who provide maintenance and repair services, such as appliance repair, extermination and sanitation
- Businesses that provide postal/shipping services and other office products
- Laundry service providers
- Childcare facilities providing services to groups of 10 or fewer (subject to limitations in County Emergency Order 07-20)
- Home-based care for seniors, adults or children
- Nursing homes and adult care centers
- Professional services, such as legal and accounting
- Landscaping and pool care services
- Pet supply stores
- Open construction sites
- Waste management services

For the complete list of essential businesses which may remain open, please review Miami-Dade County Emergency Order 07-20.

How are businesses following CDC guidelines?

The city's Emergency Order also requires all essential retail and commercial establishments (including restaurants that provide take-out and delivery services) to implement strategies to reduce COVID-19 exposure for their customers and employees including, at a minimum, the following measures:

Limiting capacity and monitoring entrances and exits to reduce their maximum occupancy load by 50%.

Providing alcohol-based hand sanitizers for use by customers and employees, subject to availability.

Providing disinfecting wipes at points of entrance, cash registers, and/or other appropriate locations, subject to availability, or designating staff responsible for disinfecting carts, shopping baskets, point of sale terminals, and other areas as frequently as possible.

Implementing procedures to ensure that both employees and customers remain at least six feet apart at all times, pursuant to Miami-Dade County Emergency Order 13-20.

Closing all salad bars and other self-serve food stations.

Refraining from distributing free samples or conducting tastings.

Implementing procedures for custodial/janitorial staff to sanitize frequent touchpoints throughout the day, including point of sale terminals at registers, conveyor belts, door handles, door plates, shelves, and other appropriate locations.

Are boat ramps open?

The Maurice Gibb Park Boat Ramp is open from 6 a.m. – 8 p.m. Please adhere to the following rules while using the boat ramp:

- One boat in launch area at any given time
- Boats must be ready to enter and exit the launch area quickly. No temporary docking will be permitted
- Restrictions on number of vessel occupants:
- Boats 25' or less: 4 adults maximum, plus children 18 and under. Maximum of 8 people on the boat
- Boats 26' – 36': 6 adults maximum, plus children 18 and under. Maximum of 10 people on the boat
- Boats 37'+: 8 adults maximum, plus children 18 and under. Maximum of 10 people on the boat
- Only Miami Beach residents registered in the city's residential parking programs may park at the ramp
- Jet skis will be single riders ONLY
- Kayak launching allowed
- No gathering on the ramps
- Fish cleaning station will be closed

Who can I contact with for concerns related to my business?

For questions regarding your business, please email MBBiz@miamibeachfl.gov.

Are there financial assistance programs available?

The State of Florida Emergency Bridge Loan Program, Short Time Compensation Program (Florida Department of Economic Opportunity) and Mom and Pop Small Business Grants are all detailed on the city's web page at www.miamibeachfl.gov/coronavirus.

Please email ResourceCenter@MiamiBeachFl.gov for additional information on available programs.

Do condominium and apartment buildings need common use amenity areas?

Certain amenity areas in multi-family residential buildings may be re-opened, including walking trails, green space, tennis courts, basketball courts, volleyball nets, marinas, docks, and launches, provided the building ensures compliance with the social distancing requirements set forth in Miami-Dade County Emergency Order 21-20.

Under the County Order, multi-family residential pools, saunas, spas, gyms, fitness centers, playgrounds, and other common use amenities remain closed. At this time, the County has not provided further direction as to when this order will be revised to reopen pools or other common use amenity areas.

Is construction affected?

Construction sites may continue to operate, but all sites with 8 or more workers must maintain safety logs for building inspectors to review. All employees are to be tested daily before entering the site, and the use of a protective mask is mandatory. Failure to comply with guidelines will result in a Stop Work Order (14-days minimum shut down) and a \$500 citation fee.

If you wish to report an issue with any construction site, please e-mail BuildingViolations@miamibeachfl.gov or call 305.673.7610 and press 0. Time/date stamped photos and property addresses are required in order to properly enforce a violation.

CITY SERVICES

Is the Customer Service Center open?

The Customer Service Center is closed to walk-in customers, all transactions will be handled online. Customers can call the main line at 305.673.7420, Monday through Friday from 8 a.m. to 6:30 p.m. or email us at mbhelp@miamibeachfl.gov.

Is the Building Department open?

Due to the COVID-19 state of emergency, the governor has issued Executive Order 20-68, which allows a six month extension on all active permits. In order to assist you with your permits, the Building Department is automatically extending permits that are due to expire for an additional six month period. Additionally, the City Hall Building Department Office and North Beach Satellite Office are closed to the public until further notice.

APPLICATIONS

- Effective Wednesday, March 25, only online applications will be allowed.
- All applications for permit types not available on [Citizen Self Service \(CSS\)](#), must be emailed to bpi@miamibeachfl.gov for processing. Once the process number has been created and up-front fees have been paid, the applicant will have the ability to upload drawings and documents via [Citizen Self Service \(CSS\)](#).
- All applications for sub-permits must be applied for using [Customer Self Service \(CSS\)](#).
- Permit renewals must be submitted via email to bpi@miamibeachfl.gov.

PLAN REVIEW

- All permits that have not been issued are required to upload all documents for review.
- Any 24Hr plan disapproved, must upload all corrections via [Citizen Self Service \(CSS\)](#)

PERMIT ISSUANCE

- Effective Tuesday, March 24, there will be no interior condo permits issued.
- Any 24Hr plan brought on Tuesday, March 24 will be invoiced. If approved and the remaining balance has been paid, via [Citizen Self Service \(CSS\)](#), the permit card will be delivered via email or be made available for download via [Citizen Self Service \(CSS\)](#). The inspector will bring the approved plan to the site for the first inspection.

INSPECTIONS

- Any permits already issued, will be allowed to continue/begin work (if the individual's association allows the work).
- During the COVID-19 period, we must work together. The City of Miami Beach building inspectors will be performing checks of the logs on safe site practices. Lack of compliance with CDC recommendations on construction sites will result with the issuance of a violation and depending on the severity, may require that the site be closed down and include the revocation of a permit.
- Construction projects with greater than 8 workers shall conduct health checks on all employees daily and keep notes of the screening on site. Click [here](#) for the city's Self Screening form.
- Permits or violations that will expire between March 16, 2020 and April 16, 2020 will be extended for an additional month.

Is the Code Compliance Office open?

Code Compliance walk-ins are closed. Residents or businesses that need assistance should call Code Compliance at 305.673.7555.

PARKING

Are parking garages closed?

Now that all hotels are closed and only essential businesses, as defined in the City Manager's Emergency Declaration, are permitted to operate, the city is lifting the current restrictions for access to certain municipal parking lots and garages. This serves to provide added parking opportunities for patrons of essential businesses. As a reminder, Parkmobile remains the only payment option in order to reduce touch surfaces.

Please note that certain municipal lots and garages will remain with the current access restrictions (Miami Beach residents and access card holders only) in order to discourage access to our recreational (beaches and parks) and entertainment corridors. Access restrictions are lifted at the following municipal parking lots and garages within these boundaries:

- **South Beach:** West of Euclid Avenue between 5 Street and 17 Street, with the exception of all municipal lots and garages between 16 Street and 17 Street and between Drexel Avenue and Alton Road.
- **Middle Beach:** All municipal parking lots west of Pine Tree Drive between 23 Street and 42 Street, including Municipal Parking Garage No. 6, located at 42 Street and Sheridan Avenue.
- **North Beach:** All municipal parking lots west of Harding Avenue/Abbott Avenue between 69 Street and 87 Terrace.

Miami Beach residents are encouraged to sign up through the temporary expedited resident parking registration by clicking [here](#).

How does the city know which vehicles are from residents?

The parking department has a resident parking registration that entitles you to discounted parking citywide. Residents must register their vehicle to park within city owned parking lots and garages. For this temporary parking accommodation we are waiving some requirements to facilitate the registration process. Please visit www.MiamiBeachFl.gov/coronavirus for more information on how to enroll.

Can I park in a loading zone?

Loading zone restrictions are still in effect, please heed to all posted signage when parking throughout the city.

PARKS & RECREATION

Which parks are opened?

Please visit www.MiamiBeachFl.gov for a full listing of open parks and recreational facilities, including the Flamingo Park track, the batting cages at North Shore Park, neighborhood tennis courts and more.

Hours of operation for any Parks and Recreation facilities permitted to remain open are as follows:

Park Hours: 7 AM to 7 PM

Boat Ramp Hours: 6 AM to 8 PM

Golf Course Hours: 7 AM to 8 PM

Tennis Center Hours: 7:30 AM to 7 PM

Facial coverings must be worn on the while visiting our parks, and greenspaces, except by children under the age of 2, persons who have trouble breathing due to a chronic pre-existing condition, or persons engaged in strenuous physical activity or exercise.

Can I still register for Summer Camp?

The 2020 Summer Camp registration period will be rescheduled. Please check our website at www.miamibeachparks.com or the City's COVID-19 site www.miamibeachfl.gov/coronavirus for future updates and new registration dates.

TRANSPORTATION

Is the Miami Beach Trolley still operating?

In the interest of public health and to help prevent the spread of COVID-19, the City of Miami Beach is suspending all trolley service effective Thursday, March 26, 2020 at 7 p.m.

Will Miami-Dade Transit continue to operate?

Miami-Dade Transit's Metrobus system will continue to run FREE weekday routes across Miami-Dade County with reduced frequencies. For Miami-Dade County Service Updates including transit service, please visit: <https://www.miamidade.gov/global/initiatives/coronavirus/county-updates.page>

MISCELLANEOUS

How can I apply for assistance if my employer has laid me off?

Department of Economic Opportunity (DEO) has a reemployment assistance for those who have been or will be quarantined by doctors or a government agency, those who have been laid off or sent home for an extended period of time due to COVID-19, or those caring for an immediate family member. This program provides temporary wage replacement to those who are out of work of no fault of their own. For details, visit: www.floridajobs.org to apply, it is handled by CONNECT. You can also call 1.800.681.8102.

Can I continue our construction project/ home renovation?

At this time, you can continue construction projects, but workers should be in groups of 10 or less in order to keep your site, the workers and residents safe.

Are there mental health programs?

Please visit the Partner Resources tab on MiamiBeachFl.gov/Coronavirus for more information on services available.

COVID-19 TESTING

Are there any mobile testing locations in Miami Beach?

MedRite has launched a mobile testing center in Miami Beach. Pre-registration is required, please visit www.medriteurgentcare.com/covid/ to make your appointment. Please call 305.735.3903 for additional information.

Does the city offer at home testing?

Yes, the city is offering in-home COVID-19 testing for homebound Miami Beach seniors that are 65 years and older and are experiencing symptoms associated with the coronavirus — including fever, shortness of breath or a persistent cough.

Testing is by appointment only and residents who meet the criteria should call the city's customer service center at 305.604.CITY (2489) to request an appointment.

The customer service center is open Monday through Friday from 8 a.m. to 6:30 p.m. Since there are a limited number of tests, the city asks that only seniors that meet the criteria schedule an appointment.

What to do if I feel that I was exposed to COVID-19?

The Florida Department of Health recommends that you call your primary doctor or the county health department to describe your symptoms. They will decide whether you need to be tested. If you wish to speak to someone, the Florida Department of Health has established a Call Center available 24 hours a day, 7 days a week at 1.866.779.6121

If at any point, you feel that you need emergency personnel, please dial 911 and inform the call taker that you may have been exposed to COVID-19.

FREQUENTLY ASKED QUESTION PER THE CDC

Can someone spread the virus without being sick?

People are thought to be the most contagious when they are most symptomatic (the sickest). Some spread might be possible before people show symptoms; there have been reports of this occurring with this new coronavirus, but this is not thought to be the main way the virus spreads.